Maximizing the performance of your HiLite

As with all mobile devices, the **HiLite** is battery-powered. It requires a constant source of power in order to protect the encryption keys that keep your transactions secure. To prevent unintentional or unexpected deactivation, it is important to keep the device charged.

Deactivation could lead to the deletion of stored encryption keys, which will prevent the device from performing transactions. If this happens, contact your vendor to return the device to a secure facility for reactivation.

To prevent the loss of your device's encryption keys, refer to the following guidelines:

1) Using Your HiLite

When in use, the device's battery is expended constantly. During periods of frequent use, please ensure that the ambient temperature stays between -10° and 55° Celsius (between 14° and 135° Fahrenheit). When the HiLite doesn't have enough power to function, a **"BATTERY LOW"** message will display on the screen.
If you see this message, it is recommended that you charge your HiLite as soon as possible and no later than 25 days after the message was first displayed. When charging your HiLite, ensure that the ambient temperature stays between 0° and 45° Celsius (between 32° and 113° Fahrenheit).

- *Failure to charge the device within the 25 day time period may lead to deactivation of the device and deletion of all stored encryption keys.*

2) Storing Your HiLite

All batteries gradually lose their charge, even when not in use. Because long-term storage may lead to the deactivation of your device and the loss of its stored encryption keys, it is recommended that you charge your HiLite every three months.
For long-term storage of your HiLite, it is recommended that you maintain an environmental temperature between 18° and 28° Celsius (between 64° and 83° Fahrenheit) with a relative humidity between 35% and 85%.
To lessen the chance of deactivation and encryption key loss, the device should be stored between -10° and 25° Celsius (between 4° and 77° Fahrenheit). Failing to do so may decrease its overall maximum charge capacity, but this can be reversed by running it through multiple charge-depletion cycles.